



Sony Ericsson

Test Instructions

- mechanical -



Sony Ericsson Live with Walkman

WT19a, WT19i

**CONTENTS**

1	Pre-Test Preparations	4
1.1	Hardware.....	4
1.1.1	Water indicator inspection.....	4
1.2	Software.....	5
1.2.1	Software update.....	5
2	Tests	6
2.1	Service Test Mode.....	6
2.2	Service Tests	7
2.2.1	Keyboard & Switch.....	7
2.2.2	Touch Screen.....	7
2.2.3	Display.....	7
2.2.4	LED/Illumination	8
2.2.5	Speaker.....	8
2.2.6	Stereo speaker	8
2.2.7	Earphone	9
2.2.8	Microphone	9
2.2.9	Secondary Microphone	9
2.2.10	Vibrator	10
2.2.11	Camera	10
2.2.12	Secondary Camera	10
2.2.13	Flash LED	11
2.2.14	Bluetooth.....	11
2.2.15	WLAN.....	11
2.2.16	GPS.....	12
2.2.17	Compass	12
2.2.18	Accelerometer.....	12
2.2.19	Ambient Light Sensor	13
2.2.20	Proximity switch	13
2.2.21	Pressure Sensor	14
2.2.22	Water Proof	14
2.2.23	Real time clock	14
2.2.24	Total call time.....	15
2.2.25	External Memory.....	15
2.2.26	Security	15
2.2.27	FM radio.....	16
2.2.28	Battery Test.....	16
2.2.29	Battery Health Test.....	16
2.2.30	Flip slider counter	17
2.2.31	Verify certificates.....	17
2.2.32	IrDA Test.....	17
2.2.33	HDMI Test.....	18
2.2.34	Connector Ground Test	18
2.3	Manual Tests	18
2.3.1	SIM	19
2.3.2	On/Off key test	19
2.3.3	Home key test	19



2.3.4	Walkman key test	20
2.3.5	Charging via USB (Charger or Computer).....	20
2.4	Network Test.....	21
2.4.1	On-the-air call to mobile (no UMTS network available).....	21
2.4.2	On-the-air call to mobile (UMTS network available)	21
3	Revision History	22

**For general information about test procedures, refer to
1220-1333: Generic Repair Manual - mechanical**



1 Pre-Test Preparations

1.1 Hardware

1.1.1 Water indicator inspection

Before starting any tests the liquid intrusion indicator must be checked.

The indicators are located as shown in this picture after the Battery Cover has been removed.

If affected (red color) - handle the phone according to the local directives.

If not affected by liquid, proceed to the 'Pre-Test Preparation' below.





Pre-Test Preparations

1.2 Software

1.2.1 Software update

1.2.1.1 Software version verification

Check the software version of the phone for fault verification. The latest improvements are found on the support pages under the support news

<http://www.sonyericsson.com/cws/marketingurlportal?pageid=key.SupportZone.Overview>

- Start up the phone
 - Note: Make sure the phone is in call setup.
- Press the following keypad combination: ***##7378423#***
- Select 'Service info'
- Select 'Software info'
- Check the software file revisions and, if needed, update as described below

For more information, refer to 1220-1333: Generic Repair Manual - mechanical

1.2.1.2 Software version update

Mandatory first repair action!

Use the Micro USB connector to connect the USB cable for this purpose!

Insert a fully charged battery, ensure the phone is powered off and proceed as follows:

- Open the Emma application and log in.
- Press and hold the *Volume Down* key down on the phone, connect the phone to the USB cable, and then release the *Volume Down* key.
- Select the appropriate service and follow the on-screen instructions.



2 Tests

2.1 Service Test Mode

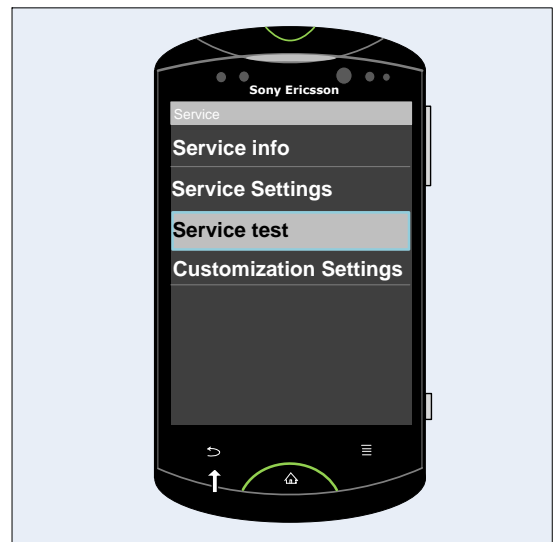
Note: Make sure the phone is in call setup when pressing the touch keypads to get into the Service menu!

Start up the phone and enter the service menus:

- Press the following keypad combination: ***##7378423#*#***

- Select 'Service tests'
- Select one of the tests and follow the test instructions as described below
- To stop the test and return to the 'Service tests' menu, press the Back key

**For more information, refer to
1220-1333: Generic Repair Manual - mechanical**



The following pictures will show a simplified basic phone for a general visualization of the service tests!

Tests

2.2 Service Tests

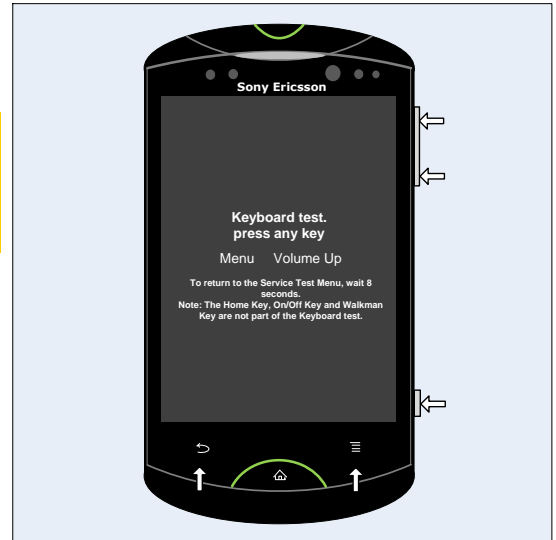
2.2.1 Keyboard & Switch

Text Note: The Home Key, On/Off Key and Walkman Key are not part of the keyboard test, but are in the Manual tests.

To return to the Service Test Menu, wait for 8 seconds.

Press the following keys:

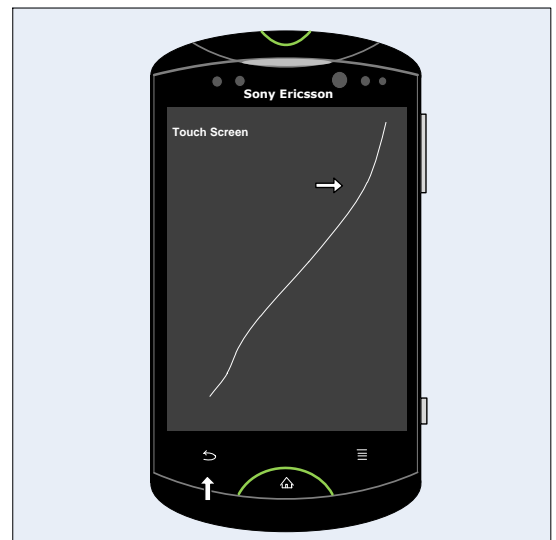
- Back Key
- Menu Key
- Auto Focus Key(half pressed)/Camera Key(fully pressed)
- Volume Up Key
- Volume Down Key



2.2.2 Touch Screen

Move a finger across the touch screen, a line will be drawn as it touches.

Press the Back key to return to the Service Test Menu.



2.2.3 Display

Minor variations in the display's brightness and color may occur between phones.

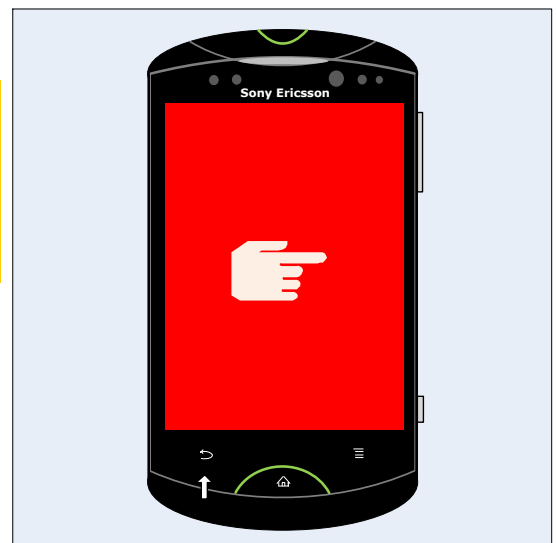
There may be tiny bright dots on the display, called defective pixels and which occur when individual dots have malfunctioned and cannot be adjusted.

Two defective pixels are considered to be acceptable.

Touch the display using a finger. With every touch, the display will show six test patterns of white, black, red, green, blue, and rainbow colors on the full screen.

Make sure that there are no missing segments and that the colors and contrast are OK.

Press the Back key to return to the Service Test Menu.



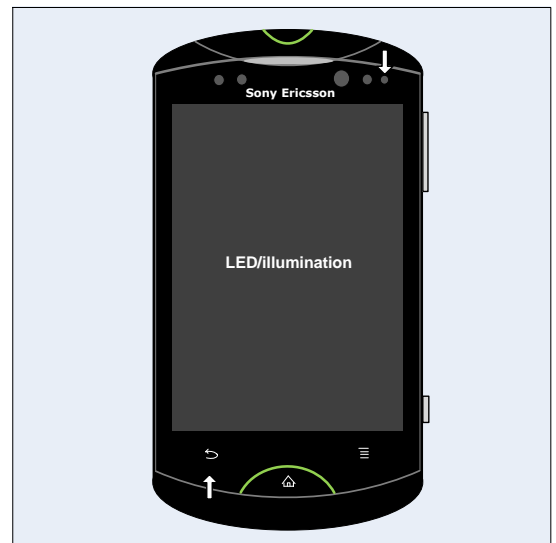
Tests: Service Tests

2.2.4 LED/Illumination

With the rhythm of music, check that the:

- Display Backlight illumination turns on and off.
- Notification LED on the top right corner changes, showing four colors in the following sequence: red, green, blue, and off.
- Walkman Ring Backlight illumination flashes.
- Menu Key and Back Key Backlight illumination turns on and off.

Press the Back key to return to the Service Test Menu.



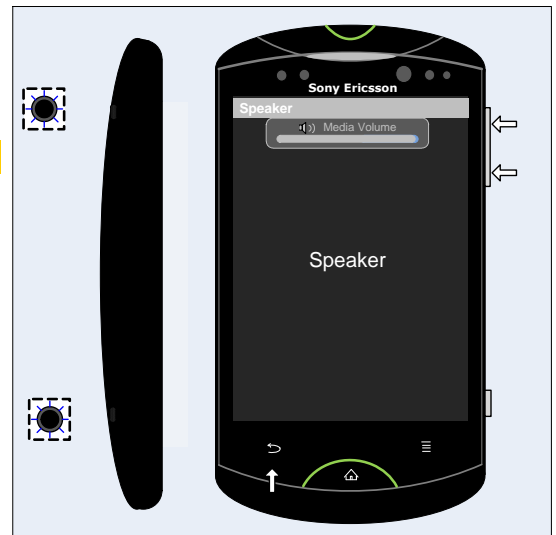
2.2.5 Speaker

Do not hold the phone close to an ear during this test!

Make sure that the sound from the speaker ports of the phone is emitted loud and clear and that the test includes maximum volume.

Press the Volume up/Volume down key to adjust the speaker volume.

Press the Back key to return to the Service Test Menu.



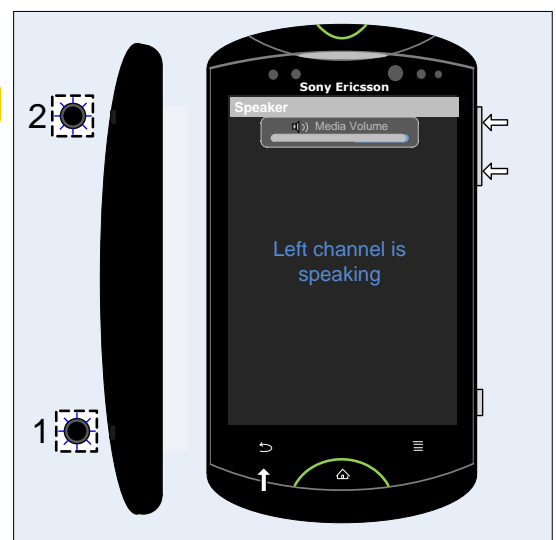
2.2.6 Stereo speaker

Do not hold the phone close to an ear during this test!

The two speakers performed alternately in following order:
 1. Left channel is speaking, the lower speaker is emitted.
 2. Right channel is speaking, the upper speaker is emitted.
 Make sure that the sound from the speaker ports of the phone are emitted loud and clear and that the test includes maximum volume.

Press the Volume up/Volume down key to adjust the speaker volume.

Press the Back key to return to the Service Test Menu.



Tests: Service Tests

2.2.7 Earphone

Make sure that the sound from the Earphone port on the top of the phone is emitted loud and clear and that the test includes maximum volume.

Press the Volume up/Volume down key to adjust the earphone volume.

Press the Back key to return to the Service Test Menu.



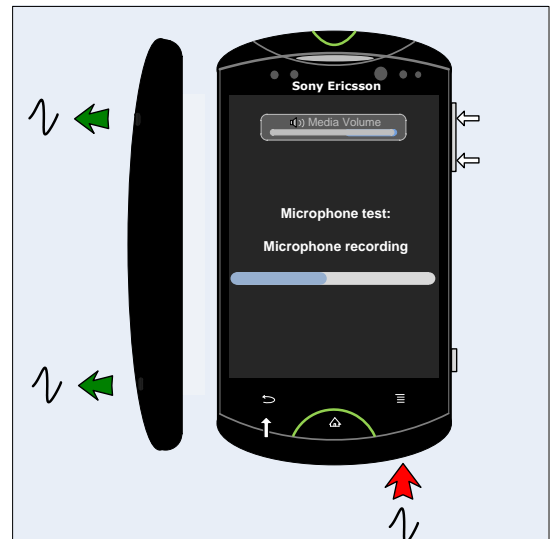
2.2.8 Microphone

The previous 'Speaker' test must have been successfully carried out before doing this test!

The phone will start to record and after approximately ten seconds the sound is played back through the Speaker. Speak into the microphone during the 'Microphone Recording' phase.

Check the quality by listening to the recording from the Speaker during the 'Playing recorded sound' phase at maximum volume.

Press the Back key to return to the Service Test Menu.



2.2.9 Secondary Microphone

N/A

**This test is not available for this product!
Do not enter in!**

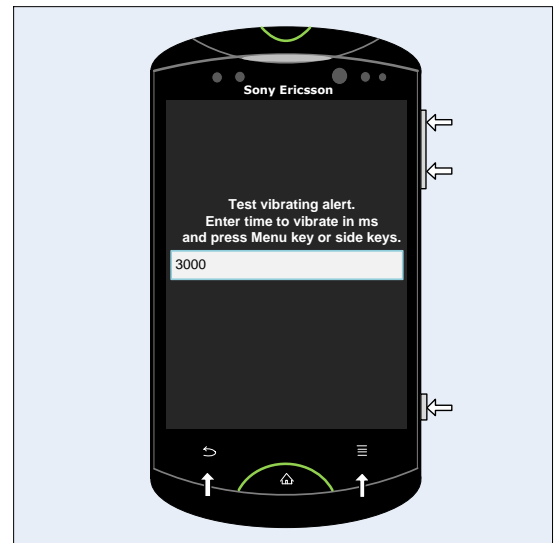


Tests: Service Tests

2.2.10 Vibrator

Press the Menu key or Side keys to start the vibrator test.

Press the Back key to return to the Service Test Menu.



2.2.11 Camera

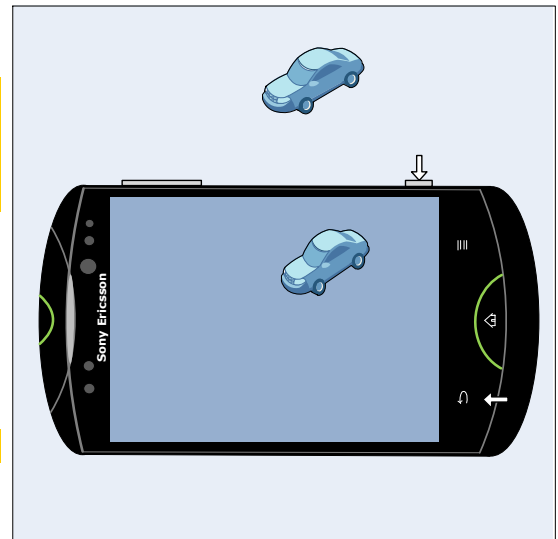
Minor variations in image appearance may occur between phones, but is not uncommon and should not be regarded as an indication of a defective camera module!

Aim the camera (located at the back of the phone) at an object and check the quality of the image shown in the display.

Press the 'Camera' key to preview the photo's auto focus quality.

Photos are taken but not saved during this test!

Press the Back key to return to the Service Test Menu.



2.2.12 Secondary Camera

Minor variations in image appearance may occur between phones, but is not uncommon and should not be regarded as an indication of a defective camera module!

Aim the camera (located on the front upper right side of the phone) at an object and check the quality of the image shown in the display.

Press the 'Camera' key to preview the photo's auto focus quality.

Photos are taken but not saved during this test!

Press the Back key to return to the Service Test Menu.



Tests: Service Tests

2.2.13 Flash LED

Check the Flash LED at the back side of phone to see whether it's turned on.

Press the Back key to return to the Service Test Menu.



2.2.14 Bluetooth

During this test, the distance between the phone and the target Bluetooth device must be 1.5 to 5 meters! Make sure the target Bluetooth device is always enabled and visible!

The Bluetooth test will be done in following sequences:
Step 1: Enable Bluetooth; wait 4-5 seconds, shows OK;

There is a permission request, select 'Yes'.

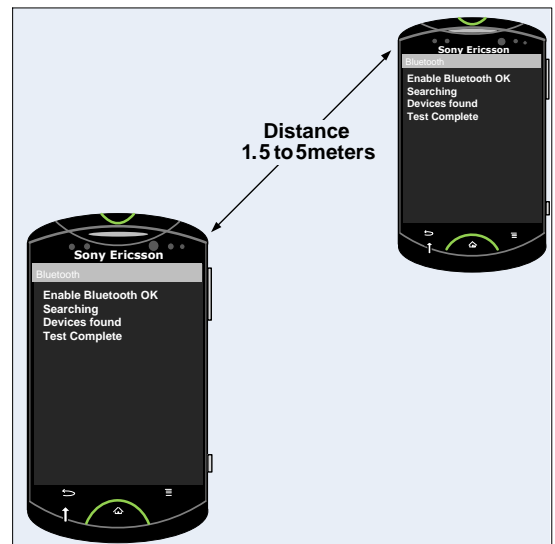
Step 2: Searching;

Step 3: Device Found list;

Step 4: Select the Target Bluetooth Device, and type the PIN code to pair;

Step 5: Type the Pairing PIN code on the Target Bluetooth Device also, when successful, it shows "Test Complete".

Press the Back key to return to the Service Test Menu.



2.2.15 WLAN

Make sure there's a WLAN network before performing this test.

The WLAN test will be done in following sequences:
Step 1: Enable WLAN; wait 4-5 seconds, shows OK;

There is a permission request, select 'Yes'.

Step 2: Searching;

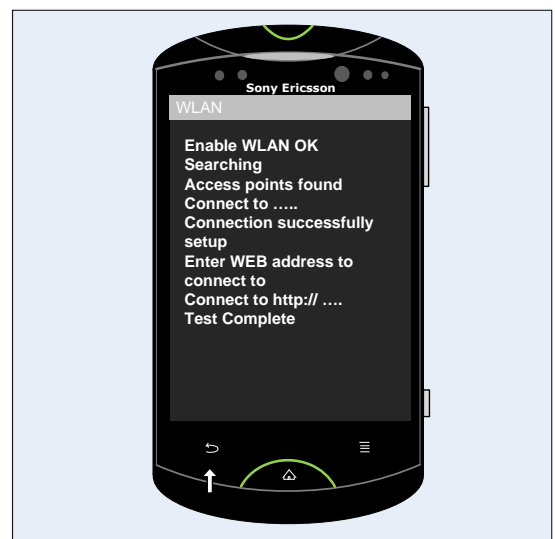
Step 3: Access points Found list;

Step 4: Select the Target WLAN network, and type the password to get connected;

Step 5: Enter a web address (eg. google.com)

Step 6: When connection successful, it shows "Test Complete".

Press the Back key to return to the Service Test Menu.



Tests: Service Tests

2.2.16 GPS

Enter the GPS Location Test, and wait for the GPS location data.

Press the Back key to return to the Service Test Menu.

For GPS testing, refer to 1220-1333: Generic Repair Manual - mechanical



2.2.17 Compass

Do calibration with hand movements as shown in the phone, and then check the actual direction with measured value.
(Yaw: 0=North, 90=East, 180=South, 270=West)

Press the Back key to return to the Service Test Menu.



2.2.18 Accelerometer

The accelerometer test displays the actual position of the phone as a 3D coordinate X:Y:Z.

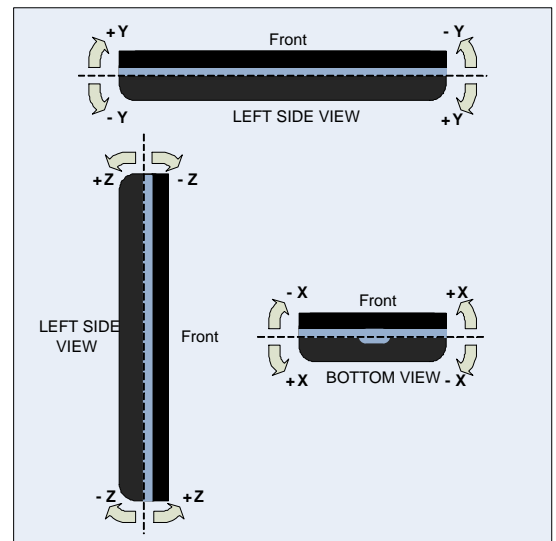


Tests: Service Tests

By tilting the phone in various directions, the X: Y: Z values will change in size and polarity depending on the angle and direction, as shown in the adjacent picture.

Check by tilting the phone that the X: Y: Z values shown in the display are in accordance with the tilting shown in the picture.

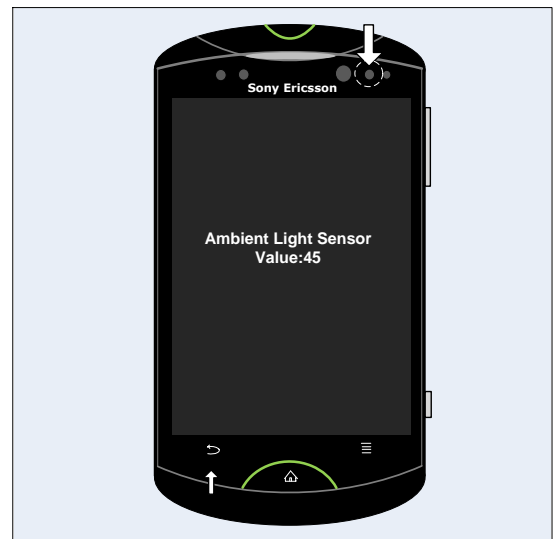
Press the Back key to return to the Service Test Menu.



2.2.19 Ambient Light Sensor

The Ambient light test states a value. The value should increase when the window gets more light and decrease when the window gets less light.

Press the Back key to return to the Service Test Menu.



2.2.20 Proximity switch

***The previous 'Speaker' test should have been successfully carried out before doing this test!
Make sure the phone is not in 'silent mode' before performing this test.***

When entering into the test, the screen shows 'Proximity switch OFF' and a tone is emitted.

When covering the proximity switch area (on the right side of the Ear Speaker), the screen will show 'Proximity switch ON' with a different type of tone.

Press the Back key to return to the Service Test Menu.



Tests: Service Tests

2.2.21 Pressure Sensor

N/A.

This test is not available for this product!



2.2.22 Water Proof

N/A.

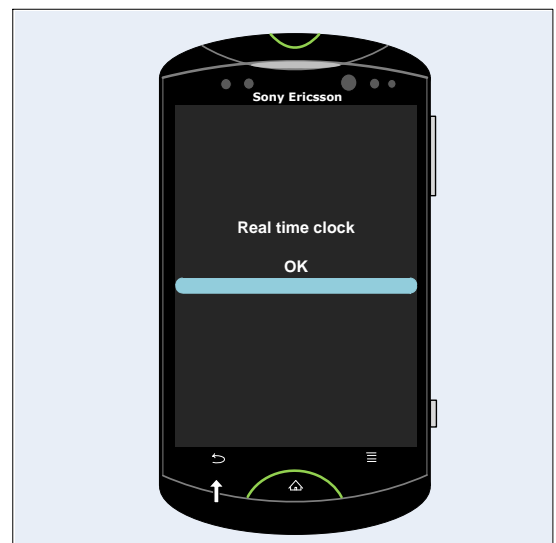
This test is not available for this product!



2.2.23 Real time clock

During the actual test the text 'Real time clock test' is displayed, and then followed by a message stating whether the test was OK or not.

Press the Back key to return to the Service Test Menu.

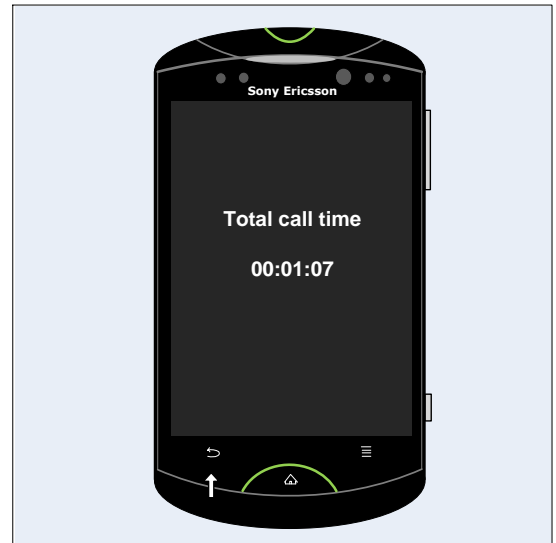


Tests: Service Tests

2.2.24 Total call time

The total call time is displayed in the format HH:MM:SS (hours: minutes: seconds).

Press the Back key to return to the Service Test Menu.

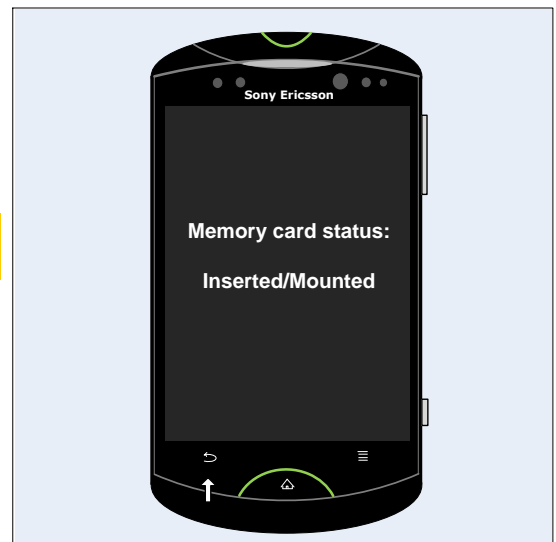


2.2.25 External Memory

A memory card should be inserted in the phone before starting this test!

The phone should detect that the memory card is inserted.

Press the Back key to return to the Service Test Menu.



2.2.26 Security

The DRM keys are shown in the display.

There may be different content shown based on different market software versions.

Press the Back key to return to the Service Test Menu.





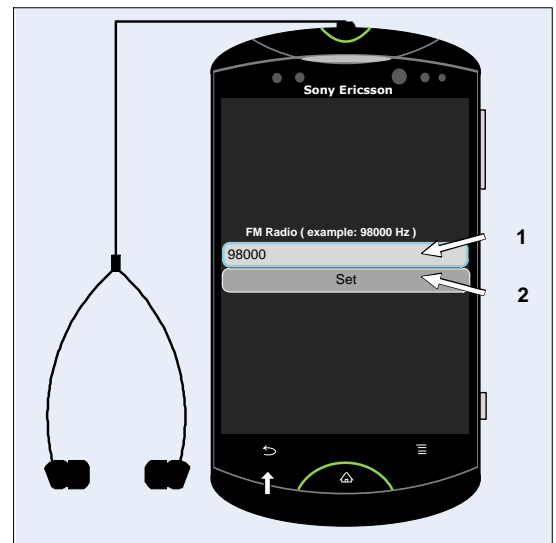
Tests: Service Tests

2.2.27 FM radio

Verify that the phone can detect a radio station:
Connect a headset and then set a local radio station in Hz.

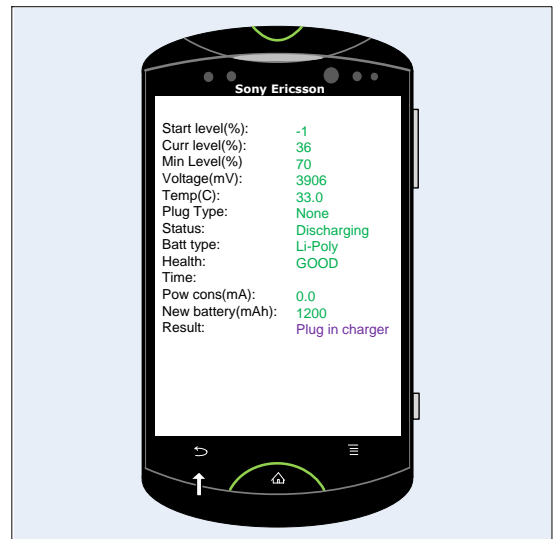
Verify that the reception and sound quality is normal.

Press the Back key to return to the Service Test Menu.



2.2.28 Battery Test

Do not use.



2.2.29 Battery Health Test

Do not use.

Press the Back key to return to the Service Test Menu.



Tests: Service Tests

2.2.30 Flip slider counter

N/A.

This test is not available for this product!

Press the Back key to return to the Service Test Menu.



2.2.31 Verify certificates

When entering the test, four information categories will be shown: Media, Shared, Platform and Application.

Press the Back key to return to the Service Test Menu.



2.2.32 IrDA Test

N/A.

This test is not available for this product!

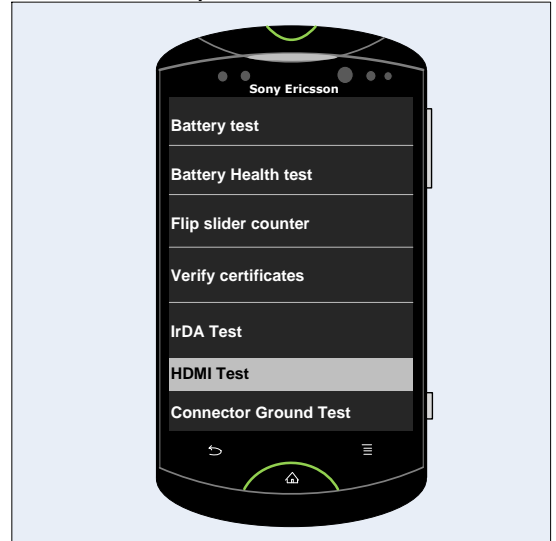


Tests: Service Tests

2.2.33 HDMI Test

N/A.

***This test is not available for this product!
Do not enter in!***



2.2.34 Connector Ground Test

N/A

This test is not available for this product!



Tests

2.3 Manual Tests

State: Released Rev 3

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2.3.1 SIM

Verify that the phone can detect a SIM card:

- Insert a SIM card, install a battery and start the phone.
- If the SIM card is detected by the phone, the start-up procedure will continue.
- Pull down the Status Bar (put finger next to the receiver and drag the menu down from the Status Bar)
- To see SIM card operator name.
- The SIM card operator name will be displayed above the Time clock when the phone is in Lock status.
- If not detected, the message 'No SIM Card in phone' will be displayed above Time clock when the phone is in Lock status.
- Press Back key to return to Standby Menu



2.3.2 On/Off key test

Press the On/Off key for a long time to turn the phone on or off.

Press the On/Off key for a short time to enter Sleep mode

- or to exit Sleep mode.



2.3.3 Home key test

Whatever the phone shows now during operation, press the Home key for the phone go directly back to the Stand by screen.

- When the phone is in Sleep mode, press the Home key and the phone will light up.





Tests: Manual Tests

2.3.4 Walkman key test

Press the Walkman key to enter the media player.

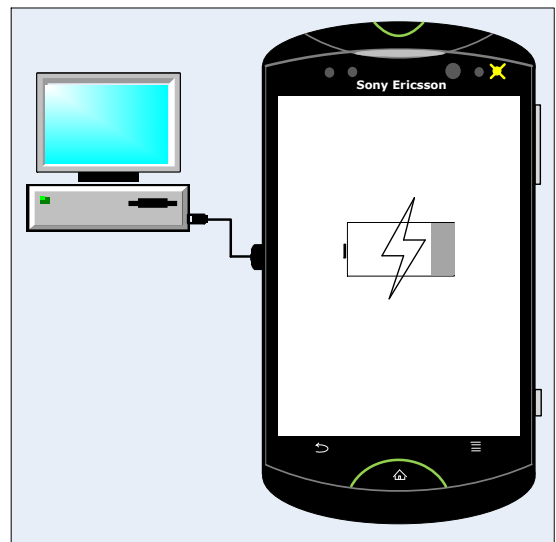


2.3.5 Charging via USB (Charger or Computer)

Verify that the phone can charge the battery via a USB port:

Ensure that no computer application, such as PC Suite or Emma, is active!

- Insert a battery, but do not start the phone.
- Connect a USB cable from a computer or charger to the phone.
- Verify that the phone is being charged by the notification LED and Battery icon in the display.
- Remove the USB cable from the connector and verify that the notification LED and Battery icon no longer indicates charging.



Tests

2.4 Network Test

This test can only be performed if the phone has an activated SIM/USIM card (no Test SIM/USIM) and an available network signal!

**There are two versions of the test depending on whether a UMTS network is available or not!
If a UMTS network is available, the network test has to be done separately for GSM and UMTS!**

2.4.1 On-the-air call to mobile (no UMTS network available)

To verify the radio functions (GSM) of the phone, follow the '2.4.1.1 Procedure' below.

2.4.1.1 Procedure

1. Set up a call from a landline phone (PSTN).
2. Check that there is a ring signal.
3. Check that the display backlight illuminates.
4. Answer the call and check the sound quality in both phones.
5. Adjust the volume up and down with the side keys and verify that the sound level is altered.
6. End the call and check that the elapsed time is displayed and that the termination is done properly.



2.4.2 On-the-air call to mobile (UMTS network available)

GSM

Go to the phone menu and set:

Press Menu key → *Settings* ⇒ *Wireless controls* ⇒ *Mobile Networks* ⇒ *Network mode* ⇒ *GSM only*

To verify the radio functions (GSM) of the phone, follow the '2.4.1.1 Procedure' above.

UMTS

Go to the phone menu and set:

Press Menu key → *Settings* ⇒ *Wireless controls* ⇒ *Mobile Networks* ⇒ *Network mode* ⇒ *WCDMA only*

Switch off the phone and then start it up again to enable search for an available UMTS signal.

Ensure that the UMTS/3G icon now is visible at the top of the display.

To verify the radio functions (UMTS) of the phone, follow the '2.4.1.1 Procedure' above.



3 Revision History

Rev.	Date	Changes / Comments
1	2011-Sep-26	Initial release
2	2011-Oct-28	Change Battery Healthy Test to not applicable.
3	2012-Mar-16	Update the chapter 2.2.28 and 2.2.29